

# Crisis Cleaning

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To Whom It May Concern:

I am President and owner of Crisis Cleaning of Indiana and we have been performing bio-hazard decontamination services in Indiana since 2001. I have personally been in the restoration business since 1979.

In 2007, Indiana passed legislation regulating meth lab decontamination. Our company became certified through The Indiana Department of Environmental Management, (IDEM), as Qualified Inspectors for meth lab testing and meth lab decontamination in January, 2007. When we first started performing meth lab decontamination, we were using another product and doing the required triple wash procedure. While many times we accomplished reducing the levels of meth below Indiana's regulatory threshold level of 0.50/ug100cm<sup>2</sup>, we rarely, if ever saw levels down to non-detect.

In early, 2010 we started using Crystal Clean after having done research about the product and hearing from other professional remediators. We were so intrigued with the fact that Crystal Clean required only one application, no triple wash. The lab results following any decontamination project using Crystal Clean were impressive non-detect levels.

Using Crystal Clean has greatly reduced our labor costs, while increasing our profit margin. It has helped us remain very competitive in our market while being able to pass the savings on to our customer.

If you haven't tried Crystal Clean, we highly recommended comparing it to the way you currently decontaminate any meth lab contaminated property. You'll be impressed as we were with the results and your increased profit margin.

Sincerely,

Donetta J. Held  
President